


CASE STUDY



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Managed Services for SharePoint Intranet site issues for International strategy Consulting firm

Business Engagement Model

Off-Shore Dedicated Resource Model

Client Profile

The client is in following products

- Management Consulting Services including Strategy
- Private Equity
- Mergers and Acquisitions
- Life Science
- Retail

Business Need

- Client was looking for support of existing intranet application
- There were several different areas of Creating Case Record, Case content etc where the current application was not working properly and client wanted us to provide support and solution for that
- Client required us to resolve issues with their daily timer job causing trouble in business processes.

Challenges

- Fix issues with Live site with Remote debugging was involving main challenge
- At times Live debug was not offered; we also needed to fix issues with site in such scenarios.
- Set up of Test and Live site was different, need to provide solution that fits to both environments was challenging.

Solutions Features

- The solution we provided is added proper logging for each steps involved in each flow, this would help us trace the code when it is run in live site without debugging the live site.
- Provided solution for timer job that will run for both Test and Live environment even though the setup was different using SharePoint 2010
- Did code refactoring for the solution to make it more efficient.
- Added comments in the code to make it easy to maintain and readable for the future enhancements.

Benefits

- With our efforts, live site is almost bug free and Client has offered next phase development.

Technology

- Microsoft SharePoint Server 2010 Enterprise SP1
- Microsoft Visual Studio 2010
- Microsoft SQL Server 2008 R2
- Microsoft Windows Server 2008 R2
- Microsoft FAST Server Search